



31 OCTOBER 2019



#Didyouknow

CHRISTCHURCH AIRPORT

New Zealand's first international airport, welcomes six times its population each year?



Regional Office Updates

Regional Office announces new Director General

Earlier this week, the Regional Office announced that following a global search and extensive interview process, the ACI Asia-Pacific Board appointed **MR. STEFANO BARONCI** as the new Director General for Asia-Pacific. Stefano currently serves as Director of Economics at ACI World in Montreal, Canada.

Stefano replaces Ms. Patti Chau who announced in April she was stepping down. She said, "It has been my privilege serving as Regional Director for the last eight years. With growth in this region showing no signs of slowing down, Stefano is in an ideal position to take ACI and its members to new heights."

The Regional Office will be on hand to guide Stefano during this transition process. Stefano will start his new position in Hong Kong in December 2019.



Stefano Baronci
Director General
ACI Asia-Pacific

You can read more about the appointment and Stefano's background in the [PRESS RELEASE](#).

Welcome aboard, Stefano!

Perspective on Smart Airports at Taoyuan Airport Forum

Deputy Regional Director of ACI Asia-Pacific, **ADA TSE**, delivered a keynote speech at the Taoyuan Airport Forum held in Taipei on 17-18 October 2019.

Under the theme "Opportunities & Challenges among Smart Airports" and coinciding with Taoyuan Airport's 40th anniversary, this year's Airport Forum was officially opened by Mr. Chi Wen-Jong, Administrative Deputy Minister of the Ministry of Transportation and

Communications and Mr. Wang Ming, the Chairman of Taoyuan International Airport Corporation with speakers from ACI, IATA, government and senior executives from Hong Kong, Kansai, Narita, Incheon and Munich airports.

Ms Tse described to the 250+ attendees that many airports are at or even exceeding their design capacities, causing congestion, lower levels of service, and passenger frustration. ACI expects that global passenger traffic will

reach 20.9 billion by 2040, more than double compared to 2018. Asia-Pacific airports are predicted to handle more than half of this traffic.

Some airports solve this capacity crunch by increasing capacity through infrastructural developments, such as Taoyuan International Airport's Terminal 3 project. She highlighted various ACI initiatives to help airports achieve their goals such as NEXTT (New Experience in Travel and Technologies) and ACRIS (Aviation Community Recommended Information Services).

Ms Tse closed out her speech by highlighting the vital role of aviation in the economic and social well-being of communities and local economies.



Asia-Pacific Developing Nations' Airports complete seminar on safety management



Representatives from developing nations in Asia-Pacific, including Airport Authority of the Cook Islands, Bauerfield International Airport in Vanuatu, Samoa Airport Authority and Tonga Airports Ltd completed a three-day Safety Management System training, held in Auckland, New Zealand.

Lead trainer Peter Adams, certified by the ACI-ICAO Airport Management Professional

Accreditation Program (AMPAP), reviewed the elements of a safety management system with the participants. In interactive group and brainstorm sessions, the participants then discussed and evaluated recent safety incidents and assessed how well the airports in question followed the recommend approach.

ACI World and ACI Asia-Pacific are grateful

to World Business Partner Beca, one of the largest employee-owned engineering and related consultancy services companies in the Asia-Pacific, for kindly providing the venue.

ACI's Developing Nations' Airports (DNA) Assistance Programme continues to attract interest. The programme's objective is to support member airports in developing countries.

The final seminar of the year will be held in **Bangkok, Thailand** on **12-13 December**.

Hosted by Airports of Thailand (AOT), the seminar's topic is "**Airport Non-Aeronautical Revenues**".

Eligible airports will be invited to attend. Enquiries can be sent to capacitybuilding@aci-asiapac.aero.

Aviation security experts discuss emerging security threats

October marked the 25th meeting of airport security experts who are members of the ACI Asia-Pacific Regional Aviation Security Committee (RASC). Amongst several pertinent topics discussed, committee members focused on the theme of emerging aviation security threats including drones and chemical, biological, and radiological attacks against civil aviation.

Following drone-related disruption to aircraft operations in multiple areas of the world, the Committee spoke in detail about mitigating drone-related threats against civil aviation. RASC members noted the immediate need for defining the roles and responsibilities of different stakeholders within an airport. RASC members are encouraged to continue to report back on any latest development on drone mitigation measures at their airports in future RASC meetings.

ACI sees the need to increase the awareness and education of drone operators, having drones operate within defined and known limitations, enforcing legal and/or administrative sanctions for unsafe use and strengthening anti-drone measures to include detection and intervention.

Host Perth Airport of Australia arranged an informative tour and demonstration of new advanced technologies being deployed at security checkpoints. The Committee extends its sincere thanks to Perth Airport for being an excellent host!



ACI research shows experience in waiting areas crucial to customer satisfaction

ACI World published a new research report which shows that the comfort of waiting areas at airport gates is a crucial overall driver of customer satisfaction.

The report has been produced through ACI's ASQ programme which provides a detailed view of the passenger experience through their comfort levels at the gate areas.

According to ASQ, infrastructure is the most important driver of overall passenger satisfaction and the perception of comfort of waiting at the gate areas is a key component of this.

The report also found architectural features

such as the terminal envelope, space of seating areas, walking paths, floors, and ornaments has a role in the passenger's perception of the environment.

Read the full [PRESS RELEASE](#).



Infrastructure investment and effective slot allocation crucial to sustainable growth of airports

ACI World emphasized the importance of infrastructure expansion and renewal, as well as effective airport slot allocation to the sustainability of airports in the Latin America Caribbean region.

In regards to managing existing infrastructure via effective slot allocation, the recent reform of the governance structure for the Worldwide Slot Guidelines will serve as a minimum common denominator for the aviation stakeholders to allocate airport slots.

The new agreement on airport slots will have a transformative effect on a crucial component of the air transport industry and is a result of close collaboration between ACI

and its global partners, the International Air Transport Association and the Worldwide Airport Coordinators Group.

Read the full [PRESS RELEASE](#).



Final call for ACI Airport Exchange 2019 Conference and Exhibition in Abu Dhabi, 25-27 November 2019



ACI AIRPORT EXCHANGE 2019

Where The Aci Membership Community Meets To Learn, Inspire And Collaborate

4 Specialist conference streams + Keynote Arena

-  KEYNOTE ARENA
-  AIRPORT OPERATIONS CONFERENCE
-  AIRPORT SECURITY CONFERENCE
-  ACI DIGITAL INNOVATION CONFERENCE
-  AIRPORT DEVELOPMENT & SUSTAINABILITY CONFERENCE

ACI EUROPE and ACI Asia-Pacific, with the support of our host **Abu Dhabi Airports**, are delighted to bring Airport Exchange to Abu Dhabi for Airports Council International's biggest annual trade show drawing hundreds of delegates, exhibitors, sponsors, and expert airport speakers.

The three-day event, which carries an event theme "We Cannot be Radical Enough – Harnessing Every Action Towards Operating the Zero-Carbon Airport", taking place at ADNEC is considered one of the most important gatherings in the aviation industry, assembling hundreds of top executives from the Middle East, Europe, Asia-Pacific, and the rest of the world.

Once again there are four specialist conferences:

- Airport Security
- Airport Operations
- Airport Development & Sustainability

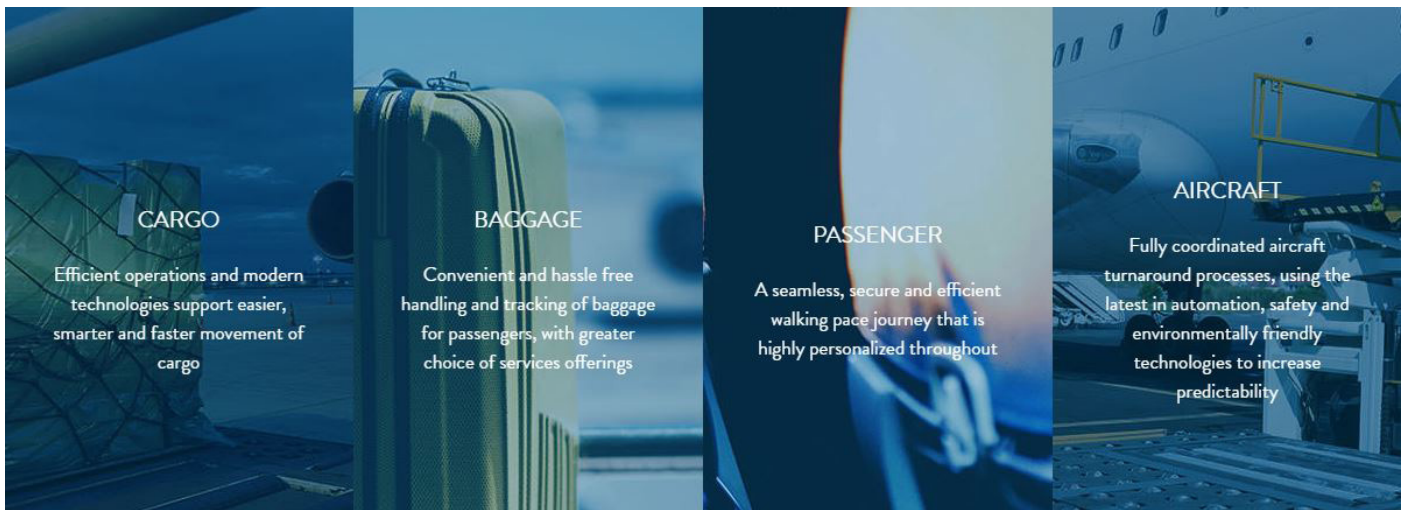
- Digital Innovation
- Keynote Arena

All programmes and speakers can be viewed [HERE](#).

To register your attendance and view rates please click [HERE](#).

We look forward to seeing you there!!

What's NEXTT?



Many of you are aware that ACI and IATA have worked together and launched a joint initiative known as **NEXTT - New Experience Travel Technologies**, with the goal to ensure the transport of passengers, baggage and cargo benefits from the latest technology developments to improve customer experience, reliability and efficiency.

NEXTT investigates how advanced technology such as tracking and identification, robotics and automation can improve aerodrome safety, aviation security and customer experience. It also considers how data can be better used through predictive modelling and artificial intelligence for real-time decision making and improved efficiency. Each of these concepts is considered for passengers, baggage, cargo and aircraft operations processes.

JOIN THE DISCUSSION TO SHAPE THE NEXTT VISION!

Join the discussion to shape the NEXTT vision!

- Tweet using **#NEXTTjourney**;
- Join the NEXTT **LinkedIn Group** to ask questions, share case studies and more;
- For more information on NEXTT, visit the **NEXTT website** available in both English and Chinese languages.

A two hour NEXTT workshop is also scheduled to take place at **ACI Airport Exchange 2019** - this will be a great opportunity to brainstorm ideas, meet the NEXTT team and have your say!



Airport Members Spotlight

Passenger traffic at **Yangon International Airport**, the main aviation gateway of Myanmar, increased to 4.60 million in the first nine months of 2019, 6.5% higher than the prior year. China, Thailand, and Japan were the top countries that contributed to the increase in the airport's international passenger movements.

As part of its capacity building efforts for continuous improvement for both for airport operation and individual development, Yangon Aerodrome Company Limited, operator of Yangon International Airport, commissioned Airports Council International's Global Safety Network Diploma Programme to be conducted at Yangon International Airport.

ACI Asia-Pacific extends its sincere congratulations to 85 participants from the Engineering & Maintenance and Operations departments who completed the Programme in less than a year.


The completion of the Programme

gives the team at Yangon Aerodrome Company Limited's the knowledge needed to implement and improve the safety procedures at the airport, which will significantly enhance its overall operational safety and efficiency.

The Programme consists of six courses with each course lasting five days and uses theoretical and practical learning techniques for an immersive learning experience provided by ACI's international trainers and experts.

More information is available [HERE](#).





Did You Know

Christchurch International Airport, New Zealand

#DidYouKnow **Christchurch International Airport (CHC)**, New Zealand's first international airport, welcomes six times its population each year?

The airport, originally named Harewood Airport, was inaugurated for commercial flying 79 years ago, on 18 May 1940. It became the country's first international airport ten years later in December 1950. As the international gateway to Christchurch and the South Island, Christchurch International Airport is today the second largest and busiest airport after Auckland Airport, with 10 airlines coming from 22 destinations.

In 2018, Christchurch Airport, located just 12km to the north west of the city centre, welcomed a record 6.8 million passengers. That's six times more than the population of the South Island.

In 2017, Christchurch International Airport Limited published its strategic plan, called Christchurch Airport 2040. They have spearheaded the country's first autonomous vehicle trial and are the first airport to have embarked on a partnership with online retailer Alibaba. By 2040, the airport's

management expects to have a 20,000 person strong workforce to generate NZ\$2.1 billion in regional GDP .

Watch the introduction of Christchurch 2040 in this [corporate video](#).



Event Invitations for You...

2019

NOVEMBER



Airport Exchange 2019 | ABU DHABI

The biggest annual trade show of ACI is going to draw 1,000+ delegates, 70+ exhibitors and sponsors, and 120+ expert airport speakers. The three-day event takes place in **Abu Dhabi, UAE** on **25-27 November**.

[Register Now!](#)

2020

APRIL



15th ACI ASIA-PACIFIC REGIONAL ASSEMBLY, CONFERENCE & EXHIBITION NARA, JAPAN 21-23 APRIL 2020



15th ACI Asia-Pacific Regional Assembly, Conference & Exhibition | NARA

Our annual flagship event will take place in **Nara, Japan** on **21-23 April 2020** to bring all aviation leaders, regulators and industry partners together in sharing the latest industry insights and promoting airport excellence.

[Register Now!](#)



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