

# Bi-weekly Newsletter



24 June 2020



**Water Management  
Efforts Celebrated**

# Regional Office Updates

## New Board Members Elected at Virtual Regional Assembly



During its first-ever virtual Regional Assembly, ACI Asia-Pacific's members confirmed new Officers, Directors and Special Advisors to its Regional Board, effective immediately. The annual Regional Assembly evolved to a virtual event following the cancellation of the 15th ACI Asia-Pacific Regional Assembly, Conference & Exhibition as a result of the impact of the global pandemic on air travel.

During the virtual assembly, ACI Asia-Pacific updated members on recent activities and presented the preliminary results of a survey conducted on what additional public health measures were being considered by airports in the region in the initial phase of recovery. Furthermore, the Strategic Plan for 2020-2023 was presented.

The Regional Board governs the overall development strategy of ACI Asia-Pacific and comprises aviation business leaders from across the Asia-Pacific and Middle East region. The [full list of board members](#) is now available.

# Water Management Efforts Celebrated



## GREEN AIRPORTS RECOGNITION 2020



**Adelaide Airport**



**Chhatrapati Shivaji Maharaj International Airport**



**Indira Gandhi International Airport**



**Kaohsiung International Airport**



**Kempegowda International Airport**



**Muscat International Airport**



**Rajiv Gandhi International Airport**



**Sharjah Airport**



**Taoyuan International Airport**



ACI Asia-Pacific has announced the results of the region's annual Green Airports Recognition 2020. This year's theme was water management documenting approaches to waste water treatment, water harvesting, water recycling and water reduction.

Airports receiving accolades are:

### OVER 35 MILLION PASSENGERS PER ANNUM

- Platinum – Taoyuan International Airport, Taoyuan City, Chinese Taipei
- Gold – Indira Gandhi International Airport, New Delhi, India
- Silver – Chhatrapati Shivaji Maharaj International Airport, Mumbai, India

### BETWEEN 15 TO 35 MILLION PASSENGERS PER ANNUM

- Platinum – Rajiv Gandhi International Airport, Hyderabad, India
- Gold – Muscat International Airport, Muscat, Oman
- Silver – Kempegowda International Airport, Bangalore, India

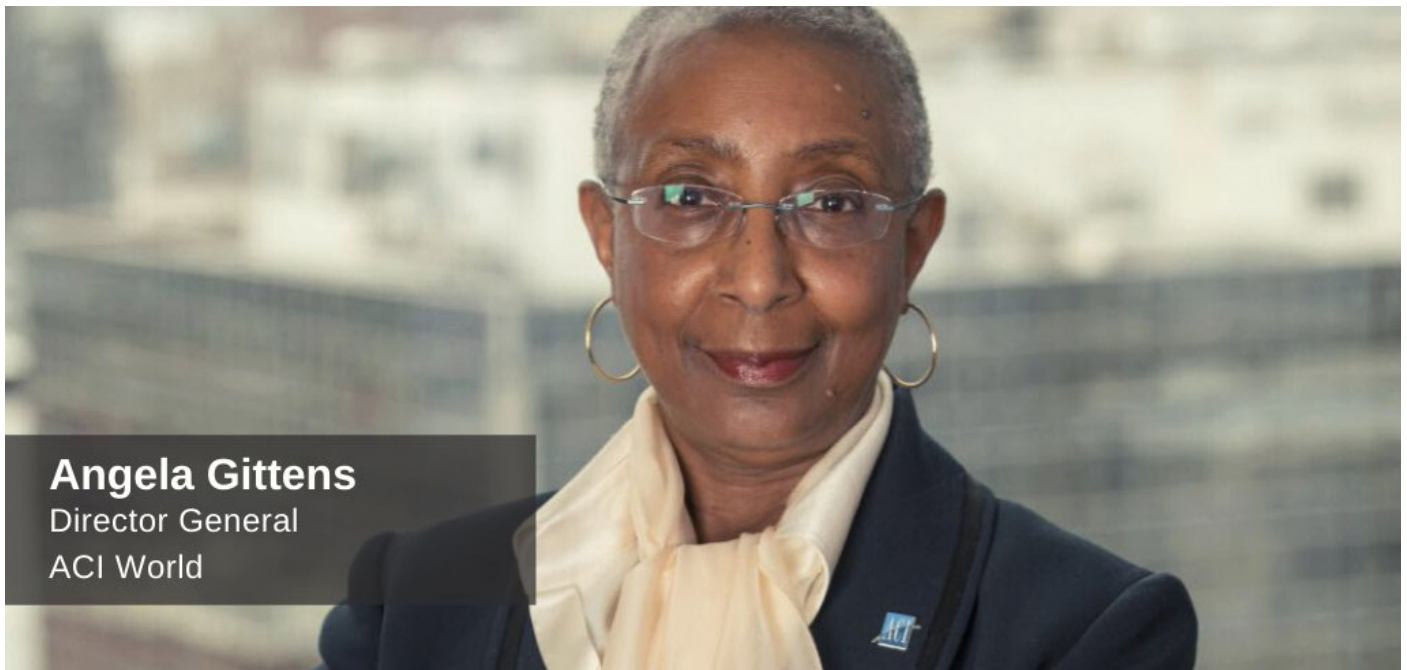
### LESS THAN 15 MILLION PASSENGERS PER ANNUM

- Platinum – Kaohsiung International Airport, Kaohsiung City, Chinese Taipei
- Gold – Adelaide Airport, Adelaide, Australia
- Silver – Sharjah Airport, Sharjah, United Arab Emirates

All submissions of **Green Airports Recognition 2020 publication** are now available.

The Green Airports Recognition programme promotes environmental best practices to minimize aviation's impact on the environment and recognizes ACI Asia-Pacific's members for outstanding accomplishments in their environmental projects. Unfortunately, we weren't able to celebrate with the recipients in person at the Regional Assembly.

# Q&A with Outgoing ACI World Director General, Angela Gittens



**Angela Gittens**  
Director General  
ACI World

As Angela Gittens (AG) prepares to step down from her role as ACI World Director General after 12 years in the position, the Regional Office (RO) was able to ask her a few questions.

## **RO: What is your favourite memory of the Asia-Pacific region?**

AG: It is very difficult for me to highlight only one as I have had many favourite memories throughout the years. What I love the most about this region are its people - the rich social and cultural diversity, and how harmoniously everyone comes together for a common purpose. But I must say that my trip after a conference to the Malaysian rainforest was particularly memorable.

The focus and commitment to providing exceptional customer service and care across the entire region is the hallmark of Asia-Pacific.

## **RO: What is your favourite memory of ACI Asia-Pacific members?**

AG: There are and have been so many warm, insightful and generous members. As unfair as it is to single out anyone, I have thoroughly enjoyed my time with Tan Sri Bashir\*, the "Asia Pacific wise man" as I like to call him.

Even after leaving his post as the CEO of Malaysia Airports, he remained engaged, benevolent, and incredibly selfless, and has always been very

helpful to me.

## **RO: Where will you retire?**

AG: I will be going back to Miami, Florida where I was living before I took the ACI position.

## **RO: How will you spend your time in retirement?**

AG: I will stay engaged in the industry on a part-time basis as a member of a few boards, as well as serving on a few local voluntary organizations. When I was the CEO of Miami Airport, I was active in the community.

I also look forward to having more time to be active and staying in good shape.

## **RO: What is your advice for anyone in the airport community right now?**

AG: Change is the one constant in our business. As airports and the entire aviation ecosystem face the challenges of COVID-19, we must continue to be receptive to change and to try to anticipate the various ways things could unfold in the future.

We cannot predict what the change will be, but we can try to be resilient for the sake of the communities that depend on us to connect them to the world. Guidance on achieving greater resilience was a topic that ACI was working on before the pandemic, related to climate change,

but it has become even more critical now.

**RO: What is your advice for female professionals in the aviation community?**

AG: I see the current situation as a time of opportunity for female professionals in our industry. Moving forward there will be less concern about gender in the workplace and more focus on adaptability and using transferable skills.

I recommend stretching beyond your area of expertise, and positioning yourself as a versatile actor in your organization. So often, women are only judged on what they have already done, not on their potential. Let them see that there is

more to you than the narrow position you have been in so far.

**RO: On behalf of the ACI Asia-Pacific team and all our members, we wholeheartedly thank you for your leadership. We wish you all the best in this next chapter of your life.**

*\*Tan Sri Bashir Ahmad ABDUL MAJID currently serves as the immediate past president and chair of the Nominating Committee for the Regional Board.*

## Asia-Pacific and Middle East Airports Ready for Restart Following Implementation of ICAO-aligned Public Health Measures



A recent consultation with members revealed airports across Asia-Pacific and the Middle East are ready for the restart of the sector with the ongoing implementation of a set of common public health measures. The measures are implemented in full support and alignment with the recently-released recommendations in the International Civil Aviation Organization's (ICAO) Council Aviation Recovery Task Force (CART) Report that sets the guidelines for a common travel experience across the region's airports.

Airports, across the board, are already implementing measures such as requiring front-line employees to wear personal protective equipment, placing additional hand sanitizer stations throughout airport facilities, enhanced cleaning and sanitation and implementing airport-wide physical distancing for the protection of passengers. Airports in the region have also widely adopted temperature checks as a health

screening measure.

"We are encouraged to see the majority of public health authorities directly or jointly with airport operators deploying health screening measures such as temperature checks at the airports," said Stefano Baronci, Director General, ACI Asia-Pacific. "This close cooperation between public health authorities, civil aviation authorities and airports is critical for the sector to resume operations and rebuild passengers' confidence to travel."

Read the full [press release](#).



## Other ACI Updates

### Online Courses Promotion Extended to 31 July



Online Learning Centre  
[olc.aero](http://olc.aero)

The ACI Online Learning Centre (OLC) is extending its 25% discount promotion off all online courses to 31 July 2020 to make training more accessible during the current crisis.

The OLC has online courses across seven faculties. Enter the code OLC2025 at checkout to receive 25% discount.

We encourage you to take advantage of this opportunity while many team members continue to work from home. Online courses provide a great opportunity to stay engaged and productive despite working remotely

### Financial Relief and Evidence-based Policies Needed for Restart and Recovery



ACI World has today called for urgent government assistance and relief for airports to underpin operational restart and sustain the long-term industry recovery.

The COVID-19 pandemic's effect on the industry and broader economy has halted the airport industry at global level. **ACI World estimates** has resulted in a reduction of more than 4.6 billion passengers with a decline in total airport revenues on a global scale of more than US\$97 billion for 2020.

Despite this, they remain important engines of economic growth, wealth creation and employment. They employ – either directly or

indirectly – more than 6.1 million globally which makes up 60% of all employment in the aviation sector and provide direct societal and economic benefits to the local, regional, and national communities they serve.

As airports in some regions embark on the first steps in restarting operations and make plans for a sustained, long term recovery, ACI World said today that this recovery needs to be underpinned by financial assistance and relief to safeguard essential operations and protect millions of jobs.

Read the **policy responses** ACI World is urging for here.

## Industry Updates

# ICAO Council Adopts New COVID-19 Aviation Recovery 'Take Off' Guidelines to Reconnect the World

The ICAO Council adopted a new report and recommendations aimed at restarting the international air transport system and aligning its global recovery.

The COVID-19 report and guidelines were produced by the Council's Aviation Recovery Task Force (CART). They were developed through broad-based consultations with countries and regional organizations, and with important advice from the World Health Organization and key aviation industry groups including the International Air Transport Association (IATA), Airports Council International (ACI World), the Civil Air Navigation Services Organisation (CANSO), and the International Coordinating Council of Aerospace Industries Associations (ICCAIA).

"The world looked to the ICAO Council to provide the high-level guidance which governments and industry needed to begin restarting international air transport and recovering from COVID-19," underscored ICAO Council President Mr. Salvatore Sciacchitano.

"We have answered this call today with the delivery of this report, and with its recommendations and Take-Off guidelines which will now align public and private sector actions and mitigations as we get the world flying again, in full accordance with the latest and most

prudent medical and traveller health advice available to us."

The CART's Report contains a detailed situational analysis and key principles supported by a series of recommendations focused around objectives for public health, aviation safety and security, and aviation economic recovery.

This content is supplemented by the report's special 'Take Off' document which contains guidelines for public health risk mitigation measures and four separate modules relating to airports, aircraft, crew, and air cargo.

More information and documentation are available on the [ICAO's COVID-19 Platform: CART Recommendations](#).

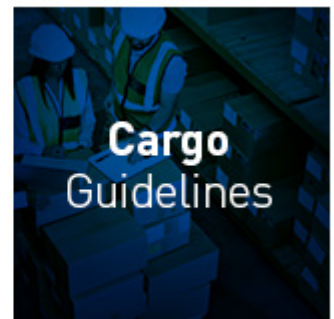
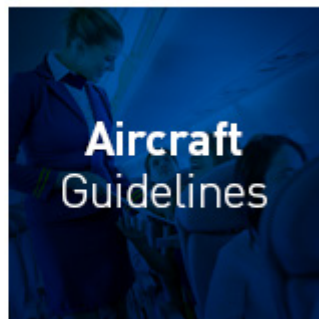


## ICAO CART Documents Available in All ICAO Languages

The recently-released ICAO CART document and Take off guidelines are now available in all six official languages of ICAO: Arabic, Chinese, English, French, Russian and Spanish.

Please contact the Regional Office for a copy of any of these versions.

# ICAO, IATA, ACI Asia-Pacific Urge Governments in the Middle East to Implement Global Guidance for the Safe Restart of Aviation



Airports Council International (ACI) Asia-Pacific and the International Air Transport Association (IATA) are joining the International Civil Aviation Organization Middle East (ICAO MID) in urging the governments in the Middle East region to rapidly implement ICAO's global guidelines for restoring air connectivity to ensure the safe and harmonized restart of aviation in the region. These guidelines are contained in **Takeoff: Guidance for Air Travel through the COVID-19 Public Health Crisis**, which was approved by the ICAO Council on 1 June 2020.

"Air connectivity is critical to economic and sustainable development in the Middle East, effective recovery of air transport in the region is essential to support the economy post COVID-19. The key principles, recommendations and guidelines of CART Report and Take-off Document, provide governments with a framework for restarting aviation while protecting public health; and are intended to inform and align the COVID-19 recovery roadmaps established by States or industry. This is a 'living guidance' which will be continuously updated based on the latest medical and operational

advice and risk assessments as the world starts to reconnect. Governments and industry stakeholders can have certainty as they take action to get the world flying again," said ICAO's Acting Regional Director for the Middle East, Mr. Mohamed Smaoui.

Read the full [press release](#).



# ACI World Data Reveals Turning Point of the COVID-19 Pandemic



ACI World reports that global passenger traffic declined by -55.9% year-over-year by the end of March as a result of the unfolding COVID-19 pandemic. This followed a drop of -10.7% in February.

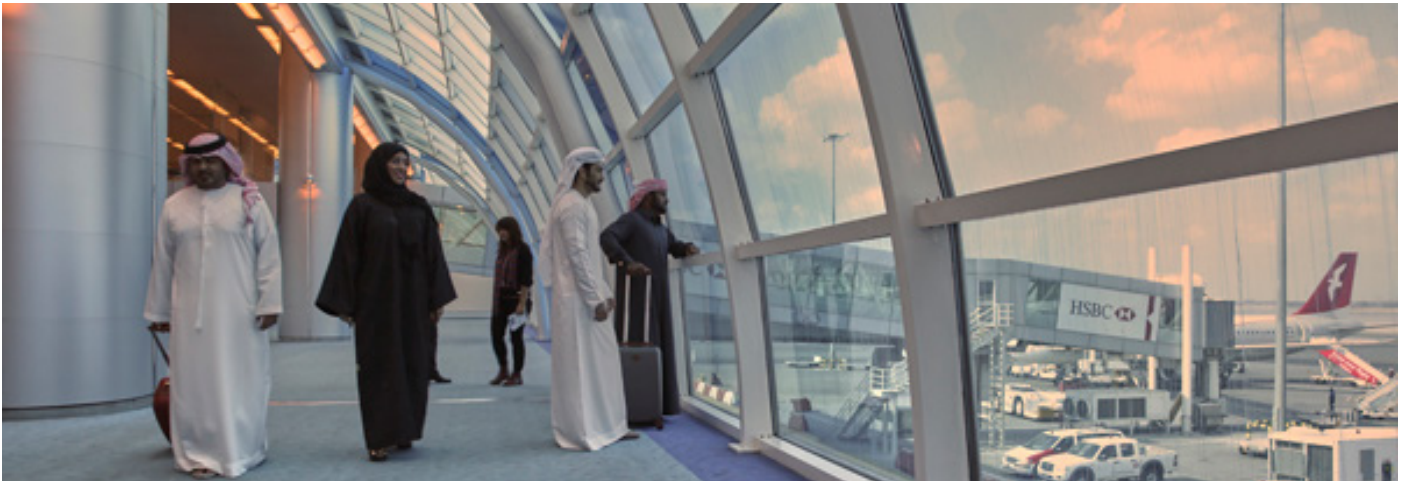
Global passenger traffic experienced an overall drop of -22.7% for the first quarter of 2020. The 12-month rolling average for the global industry entered negative territory, recorded at -3.1% by month's end.

“While the crisis’s impact on passenger traffic was mostly in the Asia-Pacific in February, March figures showed its spread across the world, affecting both domestic and international markets,” said ACI World Director General Angela Gittens.

Read the full [press release](#).

## Members at a Glance

# Sharjah International Airport's Green Credentials



Securing a silver recognition in the Green Airports Recognition 2020 programme and operating at level 3 – Optimization in the Airport Carbon Accreditation programme, Sharjah International Airport is making true on its commitment to preserving and protecting the environment, as well as keeping a low carbon footprint.

Sharjah is the third most populous Emirate in the United Arab Emirates and forms part of the Dubai-Sharjah-Ajman metropolitan area along the southern coast of the Arabian Gulf.

In 2019, the airport recorded a year-on-year increase of 13% in the number of passengers, totalling 13.6 million, the highest number in the history of the airport.

Sharjah Airport has also stepped up its engagement with ACI Asia-Pacific by joining the Executive Committee of the Regional Board. Chairman of Sharjah Airport Authority, H.E. Ali Salim Al Midfa was elected and confirmed Second Vice President at the regional assembly.

HE Al Midfa said: "The aviation sector is one of the most important economic pillars contributing to growth and development to the states and regions. This industry supports both the tourism and business sectors. The next stage requires innovative strategies and mechanisms to lead the air travel sector in order to return to previous levels of activities, while maintaining the highest standards of health and safety protocols for the passengers, employees and all airports customers. The ACI Asia-Pacific Regional Board will continue to work with our regional partners in aviation, as well as major airports throughout the region".



## Did You Know

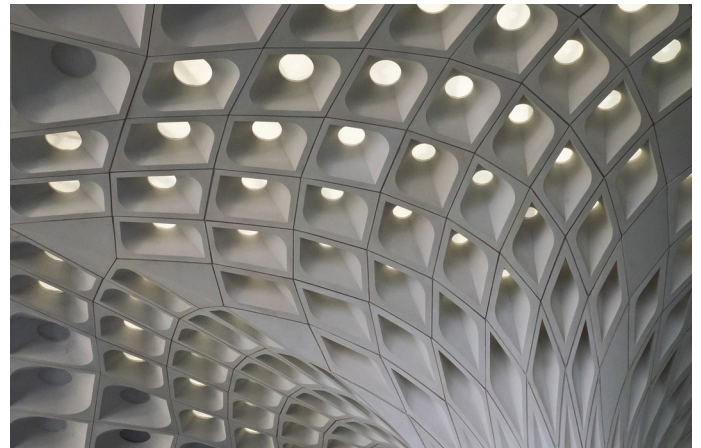
### #Didyouknow you can flush a toilet without water?



Being green is more than a slogan. Chhatrapati Shivaji Maharaj International Airport (BOM/CSMIA) operated by Mumbai International Airport Limited (MIAL) in Mumbai, India is one of the many ACI Asia-Pacific airport members taking environmental sustainability to the next level. The airport is exploring and implementing advanced innovative technology to meet the needs of the present without compromising future generations' ability to meet their needs.

MIAL has taken various initiatives for water conservation, such as rainwater harvesting, drip irrigation, wastewater treatment and recycling and water efficiency projects with an aim to reduce the fresh water consumption. The waterless urinal programme at CSMIA caught our eye!

In a first for an Indian airport, CSMIA has retrofitted its traditional urinals with an ammonia-breaking bacteria coating. The bacteria convert the ammonia generated due to uric acid accumulation to nitrogen, as soon as the toilet is used. This initiative is saving one hundred thousand liters of water use in the men's urinals. The same technology is also being applied to clean the floors in the terminal every day. Combined, this has led to a 49% reduction of water use per passenger from 2015 to 2019.



# The Voice of Asia-Pacific Airports



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