

## ACI Asia-Pacific Young Executive of the Year Award 2011

*Participate and contribute innovative solutions to the most challenging problems facing our industry!*

The challenges ahead of the aviation industry always drive us to rethink the way in which we run our business. The industry has gone through a number of unprecedented changes over the years.

Most of the time our experience can help us cope with these changes, nevertheless, we need innovative ideas to sustain our business in this difficult operating environment and to meet tomorrow's challenges. And, many of these innovative ideas might come from the younger generations.

The aviation industry is one that counts heavily on human resources and the **ACI Asia-Pacific Young Executive of the Year Award** was established to honor the outstanding talents in the Asia-Pacific region. The award is to encourage and promote the contribution of innovative ideas and solutions to the current aviation industry issues.



## Act **NOW** and become the ACI Asia-Pacific Young Executive of the Year 2011!

What does the **FIRST** winner of ACI Asia-Pacific Young Executive of the Year Award say about the award?



*"I have been humbled and honoured to be awarded with the inaugural ACI Asia-Pacific Young Executive of the Year Award, particularly with the innovative ideas of the other candidates of the award. As one of the many young executives in our industry, it is very reassuring knowing that our opinions and ideas are valued and we can share our thoughts on the future of the industry."*

*Winning the award has opened my eyes and mind to the future of my career in aviation. I plan to return from maternity leave in a few months re-energised and prepared to take the next step in my career with the confidence that winning the award has provided me."*

Mrs. Frances Cream  
Marketing Manager of Gold Coast Airport  
Winner of ACI Asia-Pacific Young Executive of the Year Award 2009

## How do I participate?

To enter this competition, you will need to submit a research paper on **ONE** of the following topics:

### 1. Comprehensive Review of Airport Business Models

You are required to conduct a comprehensive review of existing airport business models, such as government owned and operated, quasi-government-body operated, concessionaire operated, partially and wholly privatized entities. You may make reference to ICAO's policy on airport economic oversight and creative proposals on new type of models with a thorough analysis of the advantages and disadvantages of each model being proposed. You may also list all the factors to be considered in the selection of the appropriate business model for individual airports.

### 2. Aviation Security in Passenger Terminal Buildings

You are required to review and analyze all the factors to be considered with regard to aviation security, including access control, passenger and hold/cabin baggage screening etc in designing passenger terminal buildings. You may compare the pros and cons of alternative design concepts with respect to each of the above-mentioned areas. You may even illustrate the comparisons with examples of existing airport terminals.

### 3. Problems and Solutions in the Implementation of Safety Management System

You are required to analyze the common problems airports encounter in the implementation of Safety Management System (SMS) and then analyze existing solutions, if any, or propose solutions. You may begin the analysis with an overview of the current status of implementation of SMS in Asia-Pacific airports.



## Eligibility and Nominations

Entry fee is not required. Each ACI Asia-Pacific airport member is entitled to nominate one candidate for this competition. Each entry must be accompanied by a signed nomination letter from the CEO of the airport supporting the nomination of the candidate.

All candidates should currently serve in a middle management position at any ACI Asia-Pacific member airports and have a minimum of 2 years working experience in the field.



## The Winner

The winner will be awarded the **ACI Asia-Pacific Young Executive of the Year** and he/she will be invited to present the paper at the 6th ACI Asia-Pacific Regional Assembly, Conference & Exhibition which will be held in New Delhi, India from 5-8 April 2011.

In addition, the winner will be awarded with paid airfare and accommodation in attending the Asia-Pacific Annual Assembly together with a cash reward of US\$1,000 as well as an Airport Management Professional Accreditation Programme (AMPAP) Fellowship for the Air Transportation System Course. The profile of the winner and the research paper will be widely promoted and published throughout ACI Asia-Pacific.

## Deadline and Submission Guidelines

Deadline for submission will be on **1 December 2010**.

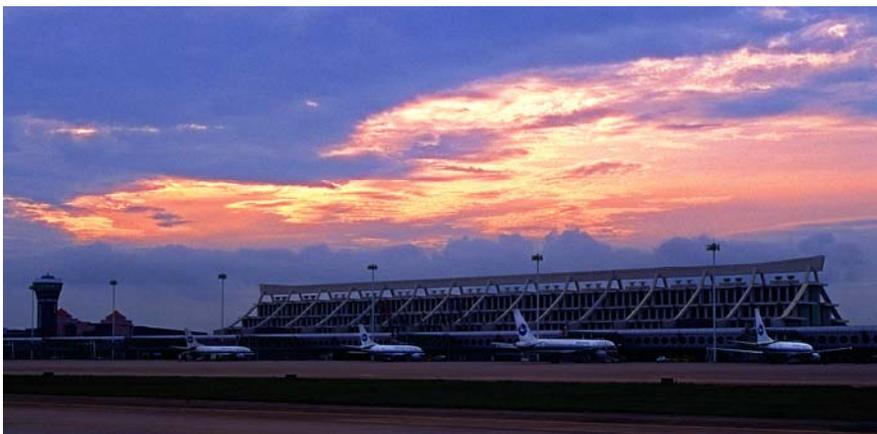
All submissions must be in English. The research paper submitted should be **12 - 15 pages of A4 paper** (Times Roman 10pt, maximum 15 pages), including references and appendices. All submissions must be in Microsoft® Word .DOC format.



For submissions and enquiries, please write to [young\\_executive@aci-asiapac.aero](mailto:young_executive@aci-asiapac.aero).

## Confidentiality

ACI Asia-Pacific will not use any material submitted for this competition without the candidate's permission.



## Panel of Judges

The panel of judges, represented by the ACI Asia-Pacific Regional Board, Regional Director of ACI Asia-Pacific and other distinguished experts and academics from the aviation industry, will review the entries. We are pleased to have Mr. Dennis Chant to lead the judges as the chairman of the panel for this year's competition.



### Panel Chairman

**Dennis Chant, BTech MBA**

Managing Director, Queensland Airports Limited  
Governing Board Member, ACI World  
Secretary-Treasurer, ACI Asia-Pacific

Dennis Chant is the Managing Director of Queensland Airports Limited, the owner-operator of Gold Coast, Townsville and Mount Isa Airports in Australia, ground handling company Aviation Ground Handling (AGH) and MRO Company Worland Aviation.

Dennis has had 40 years experience in the aviation, maritime and tourism industries in Australia and internationally. In his eleven years at Gold Coast Airport, he has initiated marketing and development strategies focused on exploitation of its leisure travel potential. Over the last three years he and his team have had responsibility for acquisition of Townsville and Mount Isa Airports and developing Queensland Airports Ltd. into the largest operator of regional airports in Australia.

Dennis Chant is a member of the World Governing Board of Airports Council International (ACI) and the Honorary Secretary/Treasurer and member for ACI Asia-Pacific Regional Board. He holds a degree in civil engineering and a Masters degree in Business Administration. Dennis has completed the Senior Airport Management Course at the International Aviation Management Training Institute in Montreal.

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**Maggie Kwok, CDSM, MH(WCO)**  
Regional Director, ACI Asia-Pacific



Mrs. Maggie Kwok formerly had a distinguished career with the Customs & Excise Department, HKSAR. Prior to her retirement after 34 years of service, she was the highest ranking female officer, holding the position of Chief Superintendent in charge of the Hong Kong International Airport. She has extensive experience in the area of world trade facilitation.

She has worked in strong partnership with the airport community through her career, and was instrumental in making Hong Kong an international and regional air logistics hub. Recipients of numerous honors and awards throughout her career, she was presented with the prestigious World Customs Organization WCO Medal of Honor in 2002. In mid-2006, Mrs. Kwok joined the ACI Asia-Pacific Region as the Regional Director. Mrs. Kwok joined at the critical time when the Asia and Pacific regions were undergoing integration into one single region which would be geographically the largest amongst the ACI regions.

Under her leadership, the integration was successfully implemented. She was also successful in launching a membership recruitment campaign and has recruited a number of new member airports to join the ACI. Her vision is to see that all Asia-Pacific airports are up to the best international standard and providing the most efficient and friendly service to travelers.





**Dr. Ruwantissa Abeyratne, DCL, Ph.D, LL.M**  
Coordinator, Regional Affairs, International Civil Aviation Organization  
Professor, Aero Political Law & Policy, John Molson School of Business, Concordia University

Dr. Ruwantissa Abeyratne has worked in the field of aviation law and management for over twenty five years. He is currently Co-Ordinator, Regional Affairs at the International Civil Aviation Organization. He is also Professor of Aero Political Law and Policy at the John Molson School of Business, Concordia University, Montreal.

Dr. Abeyratne holds the degree of doctor of civil laws (DCL) from McGill University, the degree of doctor of philosophy (Ph.D) from the University of Colombo, the degree of master of laws (LL.M) from Monash University, Victoria, Australia, and the degree of bachelor of laws (LL.B) from the University of Colombo. He has published numerous books and over 300 leading journal articles on international law and air law, in addition to many papers presented to conferences. Some of his latest books are Aviation in Crisis, Aviation and the Environment, Aeropolitics, Aviation and Diplomacy, Aviation Security Law and Airport Business Management.

Dr. Abeyratne is a Fellow of both the Royal Aeronautical Society and the Chartered Institute of Logistics and Transport. He is also a member of the British Association of Aviation Consultants and the International Law Association, in which he serves as member of both the Association's International Trade Law Committee and Space Law Committee. He is a founder member of the Montreal Branch of the Royal Aeronautical Society and Chairman of the Air Law Group of the Branch.

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**Paul Behnke, MBA**  
Senior Business Advisor, ACI



Paul Behnke joined ACI as Senior Business Advisor in February 1995. He also occupies the position of AMPAP-ACI Team Leader. For many years he was responsible for developing and coordinating economics and security policies with ACI members and served as Secretary to the Economics and Security Standing Committees and the Air Cargo Subcommittee.

Until late 1994, Mr. Behnke served as Chief of Transportation and Environmental affairs at the US Mission to the European Union in Brussels, his final post in a diplomatic career in which he saw service in five continents. His career specialty was economics, with a special interest in aeropolitical affairs.

As the US representative to the UN Economic Commission for Europe in the mid-1980s, Mr. Behnke represented his government in UN meetings on a broad range of subjects, including East-West trade and energy policy issues. Previously, he served as special advisor on international affairs to the Governor of Missouri.

Mr. Behnke holds an MA degree in Economics from Purdue University.





**Jill Nealon, MBA**

Senior Vice President, HR, Dubai Airports Company  
Chairman, ACI Asia-Pacific Regional HR Committee

Currently Senior Vice President for HR, Learning & Development and Service Development at Dubai Airports, Jill has extensive experience in change management within service industries including 21 years in aviation.

Jill is also the Managing Director of Beyond Impact Ltd. a niche project management consultancy specializing in Leadership Development and customer service training programs in aviation, with current projects in China.

Jill has held positions with RAC Group PLC, a UK service company consisting of 13 businesses acquired by Aviva PLC, and also BP, the oil and gas organization as HR Director for both global technology and procurement/supply chain. Here she completed a total capability review aimed at increasing effective succession planning.

Other roles include Vice President HR and Training for Star Alliance based in the USA and Germany for 4 years where Jill was instrumental in establishing the airline alliance of today. Her aviation experience also includes 12 years of service with British Midland Airways where she held a number of positions including Service Delivery Manager, Crisis Centre Head and Group HR Director.

Educated in the UK, Jill has a degree in Sociology and received a Masters in Business Administration at Derby University. She also qualified as a Psychotherapist in 2005 and is a fellow of the Institute of Human Resource and Development. Jill was awarded the "HR Director of the year" in the 2nd Annual GCC Human Resources Excellence Awards 2010 held in Dubai on 25th May 2010.

**Act NOW!**

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**Who** should participate?

ANY airport executive who currently serves in a middle management position and has a minimum of two years experience in the field.

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**Why** should you participate?

To be named as the **ACI Asia-Pacific Young Executive of the Year** and showcase your brilliant ideas to tackle the challenges of the aviation industry!

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**When** is the application deadline?

**1 December 2010**

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For more information, please write to [young\\_executive@aci-asiapac.aero](mailto:young_executive@aci-asiapac.aero) or visit our website at [www.aci-asiapac.aero/young\\_executive](http://www.aci-asiapac.aero/young_executive).

